

Newsletter Edition 10  
Autumn/Winter 2017

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**Ploughcroft**<sup>TM</sup>  
*Energy efficient home improvements*

# CHEERS

TO NEW IDEAS

MAKE THE MOST OF  
YOUR HOME WITH  
NEW INNOVATION  
AND TECHNOLOGY

**FREE**  
**BOTTLE OPENER**  
with every issue



**ROOFING &  
RENOVATIONS**

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# WELCOME TO THE AUTUMN EDITION 2017 OF THE PLOUGHCROFT NEWSLETTER

Well that's the summer holidays over for another year. We hope you've enjoyed a break, whether home or away and have managed to catch a bit of sunshine.

This issue we're celebrating new ideas, so sit down, crack open a beer and take a look at what Ploughcroft HQ have been up to.

We all need a bit of inspiration from time to time and with the dreaded darker nights drawing nearer we'll show you how you can make the most of the light in your home along with some of our recent work using some exciting new technology and techniques.

If you have any questions or would like a no obligation quote, give our friendly team a call.

Enjoy the issue.

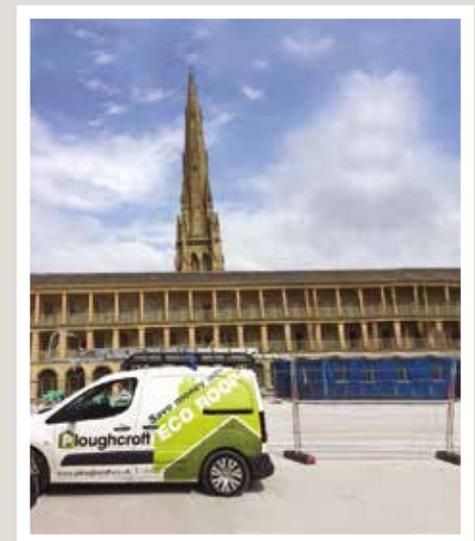
## Chris Hopkins

Divisional Director  
Ploughcroft



# THE PIECE HALL RE-OPENS

**On 1 August, Yorkshire Day, The Piece Hall in Halifax opened its doors.** The grand opening was marked by the ringing of the bell situated in the iconic lead bell tower. Ploughcroft were commissioned to painstakingly restore the bell to its former glory. We were delighted to be involved in such an important and prestigious project and wish The Piece Hall and Calderdale Council every success with the relaunch of this British treasure.



# LET THERE BE LIGHT!



**With the dark nights drawing nearer, it's a great idea to get as much natural light in your home as possible.**

A way to achieve this is to look to the roof. Roof lights, lanterns or windows are

a fresh alternative for a growing number of discerning homeowners. At Ploughcroft, we offer some of the most modern, contemporary and stunning options in partnership with ROOF Maker.

- Unrivalled quality, performance and style
- The best thermal performance technology on the market
- Fully insulated glass which significantly reduces heating costs
- Easy clean glass comes as standard
- Bespoke to your requirements so blend seamlessly with your living space
- Minimalist look with the slimmest profile on the market
- 20 year unit seal warranty
- Triple glazed with a U-Value of just 0.6



**Whatever the style, size or design of property, our stunning range of roof windows are high performance, energy efficient and designed to add light and luxury to your home.**



# A TAYLOR-MADE SUNTRAP

**Ploughcroft totally refurbished a balcony system spanning the length of this detached property in North Yorkshire.**

The balcony allows Mr Taylor and his family to make full use of the space across the front of his property to entertain and relax, creating a sun trap behind the glass frontage.

Using high quality products and expert craftsmanship to give a modern and contemporary feel, the balcony was completely refurbished with a SIKA Floor 415 system replacing the timber decking and finished with stunning glass balustrading.



“ Needless to say we are very pleased with the overall look you have given our home.

We would like to convey our thanks to all the team involved with special mention to Luke and Scott, and also many thanks to the two Karl’s and Graham who worked tirelessly to achieve such a perfect finish. Luke is a very personable young man and really deserves to do well - he worked hard and showed innovation and ingenuity. The balustrade he constructed is millimetre perfect.

Your workmen were polite and respectful at all times, they are a credit to your company. Furthermore, we would have no hesitation in recommending your company to friends (we have done so already) or anyone else who enquires.

Wishing you all the very best. ”

**Mr Taylor**

# THE BEST OF BOTH WORLDS

We know that 50% of the heat in a home is lost if a roof is poorly insulated, our revolutionary Eco Roof thermal blanket is perfect for older properties that have an attic conversion, room in the roof or a vaulted ceiling.

Heritage properties don't need to be cold and draughty. Enjoy the beauty of your home with state of the art insulation from Ploughcroft.



# PLOUGHCROFT TAKES TO THE SKIES



**We're always on the look out for new technology to help to revolutionise the roofing industry and make our work safer, whilst being more cost effective for customers.**

Therefore we are delighted to introduce drone surveys - the new, safe way to survey roofs. We are fully trained and have passed all our pilots tests and carry the necessary insurance. These surveys are ideal for heritage and prestigious properties, the leisure

industry, educational institutes and any kind of commercial property.

The drones provide high resolution video and photographic information to assess the work required, review damage, provide evidence for insurance purposes and provide accurate quotations.



# BEWARE OF UNSCRUPULOUS TRADESMEN

**We fully support the independent tradesman making an honest living, however as a customer you need to be aware of the pitfalls of using a one man band.**

## WHAT TO LOOK OUT FOR

What would happen if they do a poor job and then don't return your calls? At Ploughcroft, we get many calls about this very issue. It's important that you know and trust the tradesman and can see examples of their work locally.

In particular, be aware of VELUX™ fitters, they should be certified installers of the product they are installing. What may seem like a cheaper deal can end up costing much more in the long run, especially if you end up paying twice if the original contractor doesn't come back to finish the job.

## WATCH OUT FOR SCAMMERS

An elderly customer called us for help when an unannounced 'tradesman' knocked on his door to tell him that he needed his gutters cleaning. The 'tradesman' proceeded to climb up onto the roof and pull off slates, breaking them as he was doing it. The 'tradesman' then demanded £5000 to reroof the property. Our customer called us when his roof began leaking due to the damage caused. Luckily for this gentleman, he was a regular customer of Ploughcroft and when we told the team what had happened, they volunteered to patch up the roof free of charge.

**If you're in doubt about any work you've had done you can visit the Consumer Rights Expert, the Citizens Advice website or Which? Consumer Rights. The Ploughcroft team are on hand to help too, call us on**

**01422 202 919**

Please be aware of these scams and in particular, warn elderly or vulnerable friends, relatives and neighbours to not engage in conversation with anyone who knocks on their door. They could be posing as tradesman to scam you.



# 4 BUNDLES OF JOY

It's all baby talk here at Ploughcroft with four of the team celebrating new additions to their families. Huge congratulations go to Shane, Darren, Ben and Tom.



## Ploughcroft™

Energy efficient home improvements

### GET IN TOUCH:



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